

## Coordination in Mixed Situations and Refugee Response

### Overview

IOM also carries out humanitarian interventions in mixed situations and in refugee contexts. Coordination structures in these contexts are different from coordination in internal displacement contexts.

**Mixed situations:** contexts where there are both refugees and internally displaced people (IDPs) that are affected by a crisis.

**Refugee contexts:** situations where the affected population are refugees.

### Key Considerations

#### Mixed Situations

Within the framework of the IASC Transformative Agenda, UNHCR and OCHA have developed a guidance note on leadership and coordination arrangements in situations where an HC is appointed and a UNHCR-led refugee operation is also underway. The note describes how leadership and coordination mechanisms should function in practice to ensure a streamlined and mutually reinforcing delivery of assistance. The note provides a table that illustrates the practical interaction of IASC coordination and UNHCR's Refugee Coordination arrangements.

*The note is also available [online](#) and the *Tools and Reference Section* below.*

#### Refugee Situations

In the event of a refugee crisis, IOM works in close partnership with the Office of the United Nations High Commission on Refugees (UNHCR) within the [Refugee Coordination Model](#) (RCM). UNHCR leads the overall refugee response with IOM acting as a partner where needs are identified.

### Links

- [Guidance note coordination in mixed situations](#)
- [UNHCR Refugee Coordination Model](#)

### Other Entries in this Topic

- [Coordination in Different Contexts](#)
- [Humanitarian Coordination Structure](#)

### Contacts

For more information and guidance please contact the Preparedness and Response Division (PRD): [prdcare@iom.int](mailto:prdcare@iom.int) or the DOE RTS in the region.

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